PROCEEDINGS OF THE PRINCIPAL, GOVERNMENT POLYTECHNIC COLLEGE, SRIRANGAM, TRICHY-620 012.

Proceeding No: 1087/E1/2021-4 Dated:12.04.2022

SUB: Technical Education - Government Polytechnic College,

Srirangam, Trichy-12 - Students Grievance Redressal

Committee (SGRC) Members – Orders – Issued – Regarding.

REF: The Directorate of Technical Education, Chennai-25 Letter

No.000118/TAC/2021 Dated: 13-01-2021

The Committee for Students Grievance Redressal (SGRC) is constituted Consisting of chairperson and Committee members of this Polytechnic College as follows:-

I.	Chairperson	Tmt.O. VIJAYAVENKATESWARI Principal (FAC)	9486067647 ovijayavenkateswari@gmail.com
II. 1.	n e sonemalise	Thiru. S. KANNADASAN HOD/Mechanical	9443673710 skannadasan75@gmail.com
2.		Tmt.A SABIRABI Physical Director	9976246940 sabirabi123@gmail.com
3.	Members	Thiru. N. MOHANDAS Lecturer(AB)/EEE	9790559151 mohandaseeeau@gmail.com
4.		Selvan. VASANTHAKUMAR (21201429) II Year MECH	9787460835 vasanthmurugesan876@gmail.com

Students Grievance Redressal Committee (SGRC) Shall act to prevent Prohibit of Harassment of students and redressal of grievances and prevent unfair practice and to ensure safety and security for all the students and their complaints.

Complaints can be anyone of such types regarding given below.

- Students dispute
- Student /Staff non compliance
- Unfair treatments by anybody
- Any social problems
- Teaching learning problems
- Administrative Problems.

- ➤ Each AICTE approved Technical Institution should be able to receive and dispose of the Grievances online.
- Each of these Institutions should have a notice board/flex board fixed near the Office of it's Principal / Director, indicating the details of online Grievance Redressal Mechanism i.e. URL of the online Grievance Redressal Portal, Name, Contact nos and e-mail IDs of members of the Grievance Committee, to ensure publicity/awareness of the establishment of Grievance Redressal Mechanism/Students grievances Portal.
- ➤ A complaint from an aggrieved student relating to the Institution shall be addressed to the Chairperson of student Grievance Redressal Committee (SGRC).
- ➤ Every AICTE approved Institution shall constitute Student Grievance Redressal Committee (SGRC) with the following composition, namely:
 - Principal of the College Chairperson
 - Three senior members of the teaching faculty to be nominated by the Principal as Members and out of three one member shall be female and other from SC/ST/OBC category:
 - A representative from among students of the College to be nominated by the Principal based on academic merit/excellence in sports/performance in co-curricular activities-Special Invitee.
- > The term of the members and the special invitee shall be of two years.
- > The quorum for the meeting including the Chairperson, but excluding the special invitee, shall be three.
- > In considering the grievances before it, the SGRC shall follow principles of natural justice.
- ➤ The SGRC shall send its report with recommendations, if any, to the concerned Institution and a copy thereof to the aggrieved student, within a period of 15 days from the date of receipt of the complaint.
- Any student aggrieved by the decision of the Student Grievance Redressal Committee may prefer an appeal to the Ombudsperson, within a period of fifteen days from the date of receipt of such decision.

Government has appointed vide Letter cited in the second reference the following person as OMBUDSPERSON for Redressal of Grievance of Students of Diploma Institutes, which are offering Diploma level course(s) and are affiliated to Board of Technical Education (BTE), as per All India Council for Technical Education (Redressal of grievance of Students) Regulations, 2019:

Dr.A.Mala,

Formerly Principal,

ACGCET, Karaikudi,

B4, Silver Spring Apartment,

Perumal Nagar 3rd Street,

Nanganallur, Chennai-61.

Mobile No: 9442550564.

The above constituted Committee shall act with dedication and constantly to monitor and mentor the college students and heed their grievances& henceforth the redressal.

Principal (FAC)
Chairperson,
Government Polytechnic College,
Srirangam
Trichy 620 012.

PRINCIPAL
GOVT. POLYTECHNIC COLLEGE
SRIRANGAM.

To:

The Chairperson & Committee Members.